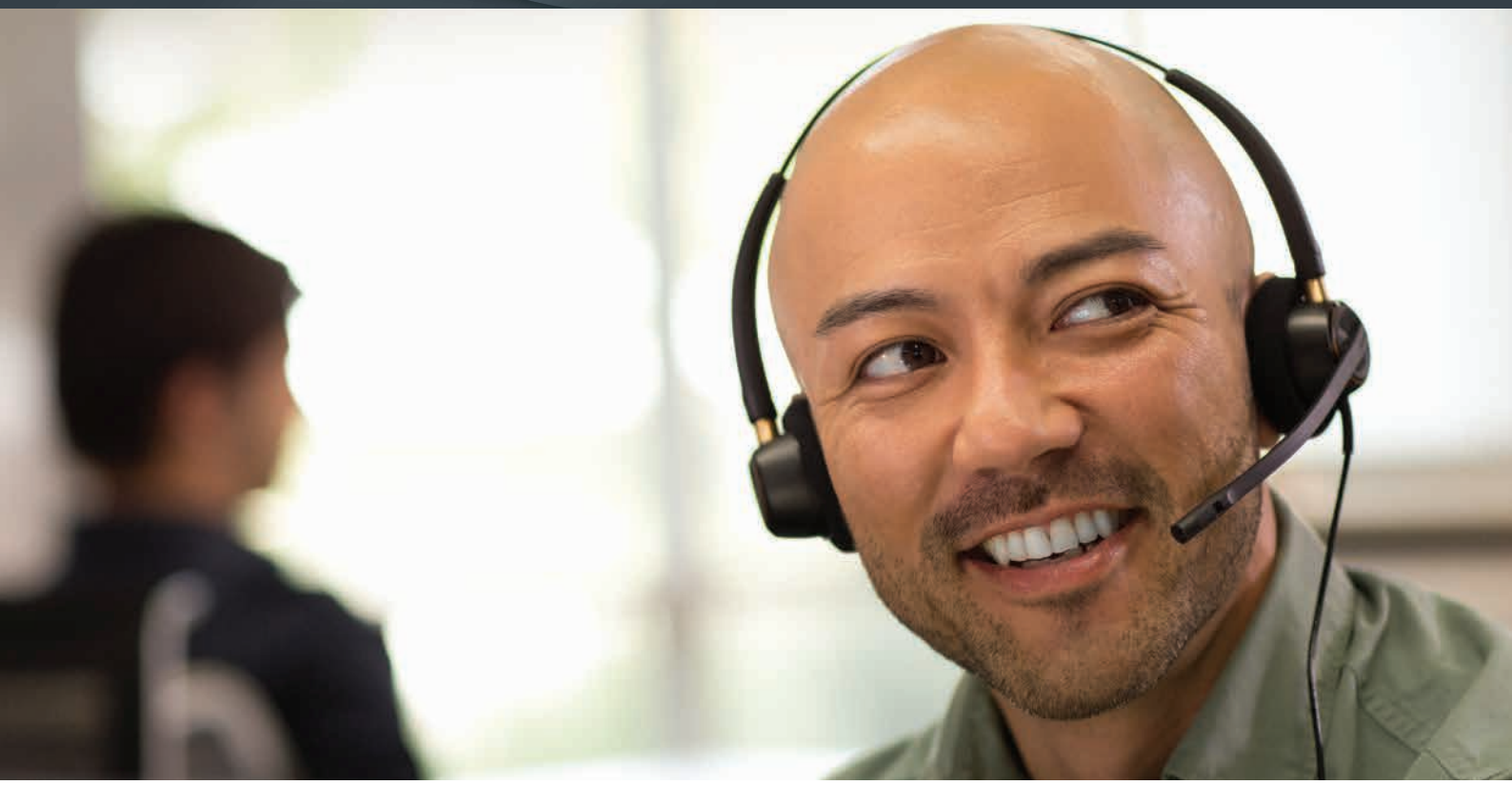

MDA100 QD

Make the switch from desk phones to softphones seamless

MDA100 QD helps you transition seamlessly from desk phones to softphones without investing in new headsets. This simple, intuitive switch means customer service representatives (CSRs) with Plantronics Quick Disconnect (QD) headsets can manage audio from both a desk phone and a softphone without swapping between headsets. It's designed to minimise disruptions, so your CSRs are free to focus on delivering exceptional customer experiences.

Intelligently simple

MDA100 QD

MDA100 QD
Call management with a single headset

Simple. Intuitive. Seamless.

Transition seamlessly to softphones using a single Plantronics QD headset. The MDA100 QD is a simple, intuitive switch that helps customer service representatives manage audio from both desk phones and softphones.

INTELLIGENTLY SIMPLE

- Simple and intuitive design minimizes disruptions
- Easy-to-access switch allows seamless call management from difference sources
- Mute button with visual status makes it easy to silence calls with confidence
- Ten-foot coil cable allows users to move freely while the non-slip base keeps the switch in place
- Quick disconnect (QD) cable makes it easy to detach headset when it's time to take a break or end a shift

READY FOR THE FUTURE

- Compatible with PCs, Macs and all major desk phones and softphones supported by Plantronics Hub
- 6-position configuration switch ensures long term compatibility with desk phone infrastructure
- Works with Plantronics QD headsets, including EncorePro, SupraPlus and Entera

GREATER INSIGHTS WITH PLANTRONICS MANAGER PRO*

- Generate inventory reports on connected MDA100 QD switches to streamline asset management
- Remotely deploy firmware updates to maintain system compatibility

*Software subscription service offered separately. Contact your sales representative for details.

Connects to	PC + desk phones + Plantronics QD headsets
Ideal for	Customer service centers who are transitioning from desk phones to softphones and unified communications (UC) and require users to manage audio from two sources with a single headset
Compatible with	EncorePro 700 Series (HW710, HW720) EncorePro 500 Series (HW510, HW520, HW530, HW540) SupraPlus Series (HW261, HW261N, HW251, HW251N) Entera (HW111N, HW121N)
Softphone compatibility	Built for UC applications and softphones from Microsoft, Avaya, Cisco and others
Audio performance	Dependent on headset
Warranty	2 years
Model	MDA100 QD
Part number	205255-01
Accessories included	10-foot coil cable, RJ9 cable, USB to micro USB cable

Connect with Plantronics

For more information about Plantronics products, visit our website at plantronics.com

For more help, visit plantronics.com/support

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